

SOUTHEAST DERMATOLOGY PATIENT SATISFACTION SURVEY

Thank you for taking time to answer this survey. We strive to provide exceptional care!

Your name (OPTIONAL) : _____ If blank, this survey will remain anonymous.

Your physician: Ghorbani Magee Leis Ratoosh Davila Garman Petitt Hunt Other

Office location: Crenshaw Road (Pasadena) Resource Pkwy (Southeast Houston)

How long have you been a patient at Southeast Dermatology (circle one)?

New 1-6 months 6-12 months 1-5 years 5-10 years more than 10 years

	Disagree			Agree	
1. With my initial telephone contact, the operator was courteous.	1	2	3	4	5
2. My wait time for this appointment was reasonable.	1	2	3	4	5
3. The receptionists were courteous when I checked in for my visit.	1	2	3	4	5
4. My insurance benefits were explained to me by the receptionist. (Leave blank if you do not have insurance)	1	2	3	4	5
5. My wait time to see the physician in the office was reasonable.	1	2	3	4	5
6. I felt my physician provided quality care and was attentive to my needs.	1	2	3	4	5
7. The checkout personnel were courteous and efficient.	1	2	3	4	5
8. The waiting room, exam rooms, bathrooms, and parking lot were clean.	1	2	3	4	5
9. My phone calls were returned promptly (if applicable).	1	2	3	4	5
10. I would recommend Southeast Dermatology to others.	1	2	3	4	5

We welcome you to leave additional comments below or on back of page if desired. Thank you again!

Drop completed form by either office, fax to 281-991-6907, or mail to *Mary Garman MD, 4419 Crenshaw Road, Pasadena TX 77504*